This is about you.

Granite Homes and Avid Ratings have teamed up to improve customer satisfaction.

It's all about you, the homeowner. We are committed to building your dream home and, to help us ensure you are delighted with your home buying experience, we have joined forces with Avid Ratings.

Avid Ratings is an independent research firm providing surveys, consulting and training exclusively to the home building industry.

Since you've recently purchased a home from us, you will be invited to respond to questions either via mail, email, or phone, which will give you the opportunity to provide honest and timely feedback about our processes, products and service.

Whether we have delighted you every step of the way or did not exceed your expectations, we appreciate and value your feedback.

GRANITE HOMES

Avid Ratings.

Frequently Asked Questions

When will I be asked to give my feedback?

You will be given the opportunity to complete a survey 30-days post possession, requesting information on your buying experience and home features.

What's in it for me?

Your candid feedback about Granite Homes will impact their processes and practices. In addition, by submitting your feedback by the specified date on the survey you will automatically become eligible to win up to $500 in cash.

Who will see my completed survey results?

Avid Ratings will provide your results to Granite Homes.

What if I don't want Granite Homes to know I completed the survey?

Your survey offers the option to remain confidential

Will my personal information be sold or given to telemarketers?

Absolutely not! Your personal information provided by Granite Homes is used for surveying and reporting purposes only.